

This Page Is Inserted by IFW Operations
and is not a part of the Official Record

BEST AVAILABLE IMAGES

Defective images within this document are accurate representations of the original documents submitted by the applicant.

Defects in the images may include (but are not limited to):

- BLACK BORDERS
- TEXT CUT OFF AT TOP, BOTTOM OR SIDES
- FADED TEXT
- ILLEGIBLE TEXT
- SKEWED/SLANTED IMAGES
- COLORED PHOTOS
- BLACK OR VERY BLACK AND WHITE DARK PHOTOS
- GRAY SCALE DOCUMENTS

IMAGES ARE BEST AVAILABLE COPY.

**As rescanning documents *will not* correct images,
please do not report the images to the
Image Problem Mailbox.**

L Number	Hits	Search Text	DB	Time stamp
1	22	Yahoo and BUZZ	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/23 09:53
2	2	Yahoo same BUZZ	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/23 12:38
3	0	20020062368.URPN.	USPAT	2004/06/23 10:49
4	5	"6606606"	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/23 12:38
-	1090	705/35.ccls.	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/04 16:12
-	732	705/35.ccls. and network	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/04 16:12
-	275	(705/35.ccls. and network) and (web same site or web same page or www)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/04 16:13
-	244	((705/35.ccls. and network) and (web same site or web same page or www)) and database	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/04 16:13
-	126	((((705/35.ccls. and network) and (web same site or web same page or www)) and database) and support	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/04 16:15
-	151	((((705/35.ccls. and network) and (web same site or web same page or www)) and database) and (support or operator)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/04 16:15
-	106	(((((705/35.ccls. and network) and (web same site or web same page or www)) and database) and (support or operator)) and telephone	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/04 16:15
-	108	(((((705/35.ccls. and network) and (web same site or web same page or www)) and database) and (support or operator)) and telepho\$6	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/04 16:16

-	30	(((((705/35.ccls. and network) and (web same site or web same page or www)) and database) and (support or operator)) and telepho\$6) and mutual	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/04 16:16
-	18	(((((705/35.ccls. and network) and (web same site or web same page or www)) and database) and (support or operator)) and telepho\$6) and mutual) and search	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/05 13:40
-	201192	internet	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/05 13:40
-	47834	internet and (www or website or "web page" or "web site")	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/05 13:43
-	3841	(internet and (www or website or "web page" or "web site")) and (tax or finan\$6 or customer) near5 (database)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/05 13:44
-	2825	((internet and (www or website or "web page" or "web site")) and (tax or finan\$6 or customer) near5 (database)) and ("customer service" or agent or operator or assistant)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/05 15:09
-	2574	((internet and (www or website or "web page" or "web site")) and (tax or finan\$6 or customer) near5 (database)) and ("customer service" or agent or operator or assistant)) and Server	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/05 15:09
-	846591	(((((internet and (www or website or "web page" or "web site")) and (tax or finan\$6 or customer) near5 (database)) and ("customer service" or agent or operator or assistant)) and Server) and search engine	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/05 15:09
-	2149	(((((internet and (www or website or "web page" or "web site")) and (tax or finan\$6 or customer) near5 (database)) and ("customer service" or agent or operator or assistant)) and Server) and (search engine or quer\$6)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/05 15:13
-	1697	(((((internet and (www or website or "web page" or "web site")) and (tax or finan\$6 or customer) near5 (database)) and ("customer service" or agent or operator or assistant)) and Server) and (search engine or quer\$6)) and telep\$6	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/05 15:13
-	1879	(((((internet and (www or website or "web page" or "web site")) and (tax or finan\$6 or customer) near5 (database)) and ("customer service" or agent or operator or assistant)) and Server) and (search engine and quer\$6 or inquiry)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/05 15:13
-	1516	(((((internet and (www or website or "web page" or "web site")) and (tax or finan\$6 or customer) near5 (database)) and ("customer service" or agent or operator or assistant)) and Server) and (search engine and quer\$6 or inquiry)) and telep\$6	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/05 15:14

-	349	((((internet and (www or website or "web page" or "web site")) and (tax or finan\$6 or customer) near5 (database)) and ("customer service" or agent or operator or assistant)) and Server) and (search engine and quer\$6 or inquiry)) and telep\$6) and call near5 center	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/05 15:14
-	79	((((internet and (www or website or "web page" or "web site")) and (tax or finan\$6 or customer) near5 (database)) and ("customer service" or agent or operator or assistant)) and Server) and (search engine and quer\$6 or inquiry)) and telep\$6) and call near5 center) and (mutual near2 fund or brokerage or retirement)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/05 15:15
-	2	((((internet and (www or website or "web page" or "web site")) and (tax or finan\$6 or customer) near5 (database)) and ("customer service" or agent or operator or assistant)) and Server) and (search engine and quer\$6 or inquiry)) and telep\$6) and call near5 center) and (mutual near2 fund or brokerage or retirement)) and product near5 specific near5 web	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/05 15:16
-	2	((((internet and (www or website or "web page" or "web site")) and (tax or finan\$6 or customer) near5 (database)) and ("customer service" or agent or operator or assistant)) and Server) and (search engine and quer\$6 or inquiry)) and telep\$6) and call near5 center) and (mutual near2 fund or brokerage or retirement)) and product near5 specific near5 web) and web near5 brows\$5	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/05 15:17
-	75	((((internet and (www or website or "web page" or "web site")) and (tax or finan\$6 or customer) near5 (database)) and ("customer service" or agent or operator or assistant)) and Server) and (search engine and quer\$6 or inquiry)) and telep\$6) and call near5 center) and (mutual near2 fund or brokerage or retirement)) and web near5 brows\$5	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/06 08:22
-	700	((internet and (www or website or "web page" or "web site")) and (mutual near2 fund or broker\$5 or retire\$5) near5 (agent ot operator or representa\$5 or individual or person or staff))	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/06 09:32
-	394	((internet and (www or website or "web page" or "web site")) and (mutual near2 fund or broker\$5 or retire\$5) near5 (agent ot operator or representa\$5 or individual or person or staff))) and (search near5 engine or query)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/06 09:33
-	212	(((internet and (www or website or "web page" or "web site")) and (mutual near2 fund or broker\$5 or retire\$5) near5 (agent ot operator or representa\$5 or individual or person or staff))) and (search near5 engine or query)) and navig\$6	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/06 09:12
-	771460	((((internet and (www or website or "web page" or "web site")) and (mutual near2 fund or broker\$5 or retire\$5) near5 (agent ot operator or representa\$5 or individual or person or staff))) and (search near5 engine or query)) and navig\$6) network	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/06 09:13

-	204	(((internet and (www or website or "web page" or "web site")) and (mutual near2 fund or broker\$5 or retire\$5) near5 (agent ot operator or representa\$5 or individual or person or staff))) and (search near5 engine or query)) and navig\$6) and network	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/06 09:34
-	152	(((internet and (www or website or "web page" or "web site")) and (mutual near2 fund or broker\$5 or retire\$5) near5 (agent ot operator or representa\$5 or individual or person or staff))) and (search near5 engine or query)) and navig\$6) and network) and teleph\$6	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/06 09:35
-	64	((((internet and (www or website or "web page" or "web site")) and (mutual near2 fund or broker\$5 or retire\$5) near5 (agent ot operator or representa\$5 or individual or person or staff))) and (search near5 engine or query)) and navig\$6) and network) and teleph\$6) and (finan\$5 or tax or customer or stock) near5 (database or datastore or data near2 store)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/06 09:34
-	10763	(((((((internet and (www or website or "web page" or "web site")) and (mutual near2 fund or broker\$5 or retire\$5) near5 (agent ot operator or representa\$5 or individual or person or staff))) and (search near5 engine or query)) and navig\$6) and network) and teleph\$6) and (finan\$5 or tax or customer or stock) near5 (database or datastore or data near2 store)) call near5 center	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/06 09:15
-	3	(((((((internet and (www or website or "web page" or "web site")) and (mutual near2 fund or broker\$5 or retire\$5) near5 (agent ot operator or representa\$5 or individual or person or staff))) and (search near5 engine or query)) and navig\$6) and network) and teleph\$6) and (finan\$5 or tax or customer or stock) near5 (database or datastore or data near2 store)) and call near5 center) and mutual near5 fund	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/06 09:35
-	16	(((((((internet and (www or website or "web page" or "web site")) and (mutual near2 fund or broker\$5 or retire\$5) near5 (agent ot operator or representa\$5 or individual or person or staff))) and (search near5 engine or query)) and navig\$6) and network) and teleph\$6) and (finan\$5 or tax or customer or stock) near5 (database or datastore or data near2 store)) and call near5 center	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/06 09:23
-	0	20020055975.URPN.	USPAT	2004/02/06 09:28
-	723	((internet and www or website or "web page" or "web site") and (mutual near2 fund or broker\$5 or retire\$5) near5 (agent or operator or representa\$5 or individual or person or staff))	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/06 09:33
-	400	(((internet and www or website or "web page" or "web site") and (mutual near2 fund or broker\$5 or retire\$5) near5 (agent or operator or representa\$5 or individual or person or staff))) and (search near5 engine or query)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/06 09:33

-	378	(((internet and www or website or "web page" or "web site") and (mutual near2 fund or broker\$5 or retire\$5) near5 (agent or operator or representa\$5 or individual or person or staff))) and (search near5 engine or query)) and network	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/06 09:34
-	124	(((internet and www or website or "web page" or "web site") and (mutual near2 fund or broker\$5 or retire\$5) near5 (agent or operator or representa\$5 or individual or person or staff))) and (search near5 engine or query)) and network) and (finan\$5 or tax or customer or stock) near5 (database or datastore or data near2 store)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/06 09:34
-	108	((((internet and www or website or "web page" or "web site") and (mutual near2 fund or broker\$5 or retire\$5) near5 (agent or operator or representa\$5 or individual or person or staff))) and (search near5 engine or query)) and network) and (finan\$5 or tax or customer or stock) near5 (database or datastore or data near2 store)) not ((((((internet and (www or website or "web page" or "web site")) and (mutual near2 fund or broker\$5 or retire\$5) near5 (agent ot operator or representa\$5 or individual or person or staff))) and (search near5 engine or query)) and navig\$6) and network) and teleph\$6) and (finan\$5 or tax or customer or stock) near5 (database or datastore or data near2 store)) and call near5 center)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/06 09:34
-	83	((((internet and www or website or "web page" or "web site") and (mutual near2 fund or broker\$5 or retire\$5) near5 (agent or operator or representa\$5 or individual or person or staff))) and (search near5 engine or query)) and network) and (finan\$5 or tax or customer or stock) near5 (database or datastore or data near2 store)) not ((((((internet and (www or website or "web page" or "web site")) and (mutual near2 fund or broker\$5 or retire\$5) near5 (agent ot operator or representa\$5 or individual or person or staff))) and (search near5 engine or query)) and navig\$6) and network) and teleph\$6) and (finan\$5 or tax or customer or stock) near5 (database or datastore or data near2 store)) and call near5 center)) and teleph\$6	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/06 09:35
-	17	((((internet and www or website or "web page" or "web site") and (mutual near2 fund or broker\$5 or retire\$5) near5 (agent or operator or representa\$5 or individual or person or staff))) and (search near5 engine or query)) and network) and (finan\$5 or tax or customer or stock) near5 (database or datastore or data near2 store)) not ((((((internet and (www or website or "web page" or "web site")) and (mutual near2 fund or broker\$5 or retire\$5) near5 (agent ot operator or representa\$5 or individual or person or staff))) and (search near5 engine or query)) and navig\$6) and network) and teleph\$6) and (finan\$5 or tax or customer or stock) near5 (database or datastore or data near2 store)) and call near5 center)) and teleph\$6) and mutual near5 fund	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/06 09:35

-	56758	Web adj site or web adj page or web near2 site or web near2 page or HTML	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/06 15:20
-	1653	(Web adj site or web adj page or web near2 site or web near2 page or HTML) and product near2 specific	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/06 15:17
-	8	((Web adj site or web adj page or web near2 site or web near2 page or HTML) and product near2 specific) and non near2 product near2 specific	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/06 15:19
-	2	((Web adj site or web adj page or web near2 site or web near2 page or HTML) and product near2 specific) and non near2 product near2 specific) and mutual	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/06 15:18
-	8	((Web adj site or web adj page or web near2 site or web near2 page or HTML) and product near2 specific) and ((non or "not") near2 product near2 specific)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/06 15:19
-	0	((Web adj site or web adj page or web near2 site or web near2 page or HTML) and product near2 specific) and ((non or "not") near2 product near2 specific)) and mutual adj funds	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/06 15:19
-	34	((Web adj site or web adj page or web near2 site or web near2 page or HTML) and product near2 specific) and mutual near2 fund	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/06 15:20
-	115	(Web adj site or web adj page or web near2 site or web near2 page or HTML) near5 product near2 specific	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/06 15:22
-	9	((Web adj site or web adj page or web near2 site or web near2 page or HTML) near5 product near2 specific) and mutual near2 fund	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/06 15:21
-	26	((Web adj site or web adj page or web near2 site or web near2 page or HTML) near5 product near2 specific) and search near2 engine	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/06 15:23
-	24	((Web adj site or web adj page or web near2 site or web near2 page or HTML) near5 product near2 specific) and search near2 engine) not (((Web adj site or web adj page or web near2 site or web near2 page or HTML) near5 product near2 specific) and mutual near2 fund)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/06 17:27

-	635	mutual adj fund	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/06 17:27
-	7	(mutual adj fund) and search adj engine near3 database	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/02/06 17:28
-	4	6449260.URPN.	USPAT	2004/06/21 16:02
-	12154	customer adj service or customer adj support	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/21 16:03
-	8341	(customer adj service or customer adj support) and (network www LAN WAN MAN)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/21 16:04
-	3160	((customer adj service or customer adj support) and (network www LAN WAN MAN)) and categ\$9	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/21 16:04
-	137	((((customer adj service or customer adj support) and (network www LAN WAN MAN)) and categ\$9) and sub adj categ\$7	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/23 09:50
-	0	20020147732.URPN.	USPAT	2004/06/21 16:05
-	5	6411947.URPN.	USPAT	2004/06/21 16:13
-	0	20020164004.URPN.	USPAT	2004/06/21 16:17